

REGULATION - RULES AND CONDITIONS OF BENDITO REVEILLON 2025

These rules and conditions ("Regulations") are valid for BENDITO Reveillon 2025, more specifically the New Year's season (from December 27th of 2024 until January 1st of 2025) to be held at Sao Miguel do Gostoso (Rio Grande do Norte – Brazil). These regulations are valid for this project exclusively in the year of 2024-2025, with specific rules that may be updated over time. These regulations were created on July 12th of 2024 and were last updated on October 1st of 2024.

ESTABLISHED DEADLINES and INITIAL CONSIDERATIONS:

IMPORTANT/ATTENTION: reservations, even with "confirmed" status, but that do not meet any requirements of this final regulation, including but not limited to financial issues or default (total or partial); incomplete registration of main passengers or companions (without the mandatory fields required, exclusively in the "H&H TOUR" online system, which are: full name, gender, date of birth, place of birth, ID or Passport, full address, e-mail and mobile number with area codes) preventing the generation of a voucher for Check-in at Hotels, Houses or Lofts and Others; or even unnamed companion passengers (having "open spaces" not named in reservations, even if complete and confirmed); changes of passengers or ownership of reservations (total or partial); campaigns of any nature; inclusion of extras or any other; among others; may be canceled in whole or in part, unilaterally by H&H Entretenimento, if such requirements are not met by the deadline established in this document, from the launch of this project in the year of 2024 until 10 business days from check-in at Hotels, Houses or Lofts and Others, at which time no type of change may be made to any reservation and the project's "rooming-list" will be definitively closed. By making a reservation, the passenger expressly acknowledges and agrees to these regulations, as well as the respective specific rules and conditions of the special events and policies of the Hotels, Houses or Lofts and Others in the year of 2024-2025 (complete packages, extra and additional products, possible promotions or campaigns of any nature described in this document, among others), as well as being aware of and in agreement with the following: season program subject to change and confirmation, as well as aware of the eligibility and restrictions for each type of sales channel, values, product and complete package (promotional or regular), or tickets (with specific rules of the respective intermediary sales channel). In addition, the passenger (holder and companions) fully agrees to the specific rules of the Hotels, Houses or Lofts and Others, as also described in these regulations.

FULL PACKAGES (REGULAR):

- Packages at Nanii Boutique Hotel: New Year's Eve base hotel, same complex as the season, top-notch service, exclusive activities and experiences included. Limited packages, with no eligibility restrictions, first values basis. Premium FULL packages (full program with all special activities included, see details), payment with international credit card in Brazilian Reais (R\$).

- Packages with 5-night and 6-day accommodation (December 27th of 2024 until January 1st of 2025) with optional extra nights before and after check-in at Nanii Boutique Hotel.
- Garden View Suite (internal balcony with hotel view), Sea View Suite (seafront balcony with beach and ocean view) or Master Suite (seafront balcony with beach and ocean view, private swimming pool and bathtub).
- Breakfast (buffet and a la carte) served at the hotel with optional lunch and dinner (a la carte, with separate payment). In addition to the possibility of room service and other exclusive amenities (with separate payment).
- Exclusive amenities and special welcome kit, as well as access to hotel's infrastructure (pool, fitness center and SPA).
- Priority RSVP for all special activities of the program, including exclusive concierge.





Premium FULL Package including full program (details coming soon on the official website): All 3 Nighttime Events (all open bar events, including NYE), and 1 extra event (to be confirmed) as an extension of the Beach Club by Day and by Night (Dec, 30 - regular bar with separate payment); All 5 Daytime Events (access to the Beach Club, regular bar with separate payment); All 5 Daytime rituals, subject to availability and RSVP); Special experiential dinner (open bar and food on December 27th) and special Temple of Wishes activity; Private Sunset Pool Party (New Year's Eve afternoon on December 31st).

- Packages in houses at Uhane Luxury Villas Condominium: Condominium in the same complex as the New Year season, experiences included, ideal for groups of 6 to 8 people. Limited packages, with no eligibility restrictions, first and second values basis. FULL packages (restricted program with some special activities included, see details), payment with international credit card in Brazilian Reais (R\$).

- Packages with 5-night and 6-day accommodation (December 27th of 2024 until January 1st of 2025) with optional extra nights before and after check-in at a house rented at Uhane Luxury Villas Condominium.
- Standard houses with 3 suites (up to 6 guests) or 4 suites (up to 8 guests). All houses have amenities, private swimming pool, bed linen and towels, kitchen utensils, among others.
- Breakfast included (basket delivered daily to each rented house), with no additional services. Other services are available on request and upon consultation (ex. cleaning, delivery, among others, with separate fees).
- Welcome kit, private pool and recommendations for delivery services (with separate payment) through a dedicated concierge (note: concierge to be confirmed will atend at the meeting point during the season, upon request).
- FULL package including program (details coming soon on the official website): All 3 Nighttime Events (all open bar events, including NYE), and 1 extra event (to be confirmed) as an extension of the Beach Club by Day and by Night (Dec, 30 regular bar with separate payment); All 5 Daytime Events (access to the Beach Club, regular bar with separate payment); Special experiential dinner (open bar and food on December 27th) and special Temple of Wishes activity; Private Sunset Pool Party (New Year's Eve afternoon on December 31st).

- Packages at Kauli Seadi Hotel: Premium hotel, with high quality standards, with alternatives for rooms and bungalows. Limited packages, with no eligibility restrictions, first value basis. REGULAR packages (full event program, without special activities, see details), payment with international credit card in Brazilian Reais (R\$).

- Packages with 5-night and 6-day accommodation (December 27th of 2024 until January 1st of 2025) with optional extra nights before and after check-in at Kauli Seadi Beach Hotel.
- Standard rooms with balcony (up to 3 guests) or Master Bungalows with Pool (up to 5 guests). Note: unification of different categories of rooms/bungalows at the discretion of the organization.
- Breakfast (buffet) served at the hotel. Other services (upon request and availability, separate payment).
- Welcome kit, pool and access to the infrastructure of the hotel (exclusively).
- Circular transfers between the events on the program at pre-determined times (to be confirmed).
- REGULAR package including program (details coming soon on the official website): All 3 Nighttime Events (all open bar events, including NYE), and 1 extra event (to be confirmed) as an extension of the Beach Club by Day and by Night (Dec, 30 regular bar with separate payment); All 5 Daytime Events (access to the Beach Club, regular bar with additional payment); Access to the Temple of Wishes (Nanii Hotel).

- Packages in loft/apartment at The Home: Best value for money, close to the city and the New Year's Eve complex season, ideal for smaller groups (4 people). Limited packages, no eligibility restrictions, first values basis. REGULAR packages (full event program, no special activities, see details), payment with international credit card in Brazilian Reais (R\$).

- Packages with 5-night and 6-day accommodation (December 27th of 2024 until January 1st of 2025) with optional extra nights before and after check-in at loft/apartment rented at Loft The Home.
- Lofts in Ground Floor Apartments (with front Jacuzzi, front/pool view) or Solarium (duplex with stairs and upper balcony with the possibility of a Jacuzzi in some of the apartments), both with 2 suites (up to 6 passengers). All





lofts/apartments have bed linen and towels, kitchen utensils and other basic items. Attention: lofts with regular double/twin beds (size 188cm long X 138cm wide).

- Welcome kit and condominium pool, without additional services (no breakfast or other services).
- Circular transfers between the events on the program at pre-determined times (to be confirmed).
- REGULAR Package including program (details coming soon on the official website): All 3 Nighttime Events (all open bar events, including NYE), and 1 extra event (to be confirmed) as an extension of the Beach Club by Day and by Night (Dec, 30 - regular bar with separate payment); All 5 Daytime Events (access to the Beach Club, regular bar with additional payment); Access to the Temple of Wishes (Nanii Hotel).

- Packages at Jaya Boutique Guesthouse: Boutique guesthouse, with high quality standards, great location in the city center, with lagoon-facing bungalows and partial sea views. Limited packages, with no eligibility restrictions, first value basis. REGULAR packages (full event program, without special activities, see details), payment with international credit card in Brazilian Reais (R\$).

- Packages with 5-night and 6-day accommodation (December 27th of 2024 until January 1st of 2025) with optional extra nights before and after check-in at Jaya Boutique Guesthouse with differentiated rates.
- Standard bungalows with balcony (up to 5 guests) with partial lagoon/sea view. Note: unification of different categories of bungalows at the organization's discretion (some may be on the ground floor or first floor, with or without jacuzzi).
- Breakfast (buffet) served at the guesthouse. Other services (upon request and availability, separate payment).
- Welcome kit, pool and access to the infrastructure of the guesthouse (exclusively).
- Circular transfers between the events on the program at pre-determined times (to be confirmed).
- REGULAR package including program (details coming soon on the official website): All 3 Nighttime Events (all open bar events, including NYE), and 1 extra event (to be confirmed) as an extension of the Beach Club by Day and by Night (Dec, 30 regular bar with separate payment); All 5 Daytime Events (access to the Beach Club, regular bar with additional payment); Access to the Temple of Wishes (Nanii Hotel).

- Packages at Awara Guesthouse: High-quality guesthouse, great location in the city center, with rooms surrounded by a swimming pool. Limited packages, with no eligibility restrictions, first value basis. REGULAR packages (full event program, without special activities, see details), payment with international credit card in Brazilian Reais (R\$).

- Packages with 5-night and 6-day accommodation (December 27th of 2024 until January 1st of 2025) with optional extra nights before and after check-in at Awara Guesthouse with differentiated rates.
- Standard rooms with balcony (up to 5 guests) with swimming pool view. Note: unification of different categories of rooms at the organization's discretion.
- Breakfast (buffet) served at the guesthouse. Other services (upon request and availability, separate payment).
- Welcome kit, pool and access to the infrastructure of the guesthouse (exclusively).
- Circular transfers between the events on the program at pre-determined times (to be confirmed).
- REGULAR package including program (details coming soon on the official website): All 3 Nighttime Events (all open bar events, including NYE), and 1 extra event (to be confirmed) as an extension of the Beach Club by Day and by Night (Dec, 30 - regular bar with separate payment); All 5 Daytime Events (access to the Beach Club, regular bar with additional payment); Access to the Temple of Wishes (Nanii Hotel).

Only after confirmation of the Reservation and its respective payment in full will the Voucher/Travel Contract be issued and sent to the passenger(s) (automatic issuance directly in the H&H TOUR system for direct sales, Trade, CLUBE H&H and similar).
Services other than those listed in this document are NOT included.

- All reference prices in U.S. Dollars (USD), at the exchange rate of USD 1 = R\$ 5.40 (from July, 12 of 2024), but the amount of your reservation will be processed in Brazilian Reais (R\$). International payment in full by credit card issued outside Brazil

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(Visa, Mastercard, Amex and Elo) for tickets and accommodation and tourism for the festival. Or payment by purchasing points at CLUBE H&H (see the program rules) for specific products and categories, depending on capacity.

- Prices per person with "starting from" as a reference, exclusive sales of total amounts in Suites, Apartments, Bungalows, Houses or Lofts, according to each hotel or category (see rules and conditions for extra beds), with accommodation according to category and at the discretion of the organization, subject to change, variation and availability, in each package, hotel, house or condominium. CLUBE H&H program: products through the loyalty program must also follow the regulations and specific rules and conditions of this program.

- Check-in and check-out will be at 3:00 pm and 11:00 am respectively. Passengers who do not vacate the Suite, Apartment, Bungalow, House or Loft by this time are subject to a fine in the amount of an additional daily rate (according to the current rate) and exempt H&H from any liability in this regard.

- Passengers under 18 years of age will not be accepted.

- Limited packages with extra single/auxiliary bed (smaller than a traditional bed) and/or sofa bed and/or fixed double bed already pre-allocated in each room, with no possibility of change, as well as a limitation of single beds, subject to availability in double beds.

- Cancellation and confirmation policy: 50% fine from the time of purchase up to 30 days before travel; 80% fine within 29 days before travel; 100% fine within 15 days before travel (no show). Prices are subject to change without prior notice and confirmation of availability, as well as optional services upon consultation and confirmation. Reservations with incomplete payments that have missed deadlines will not be refunded, even if partially paid, after automatic cancellation.

- Passenger nomination and change policy: nomination and inclusions or passenger changes will only be accepted within 10 business days of travel (check-in date). Nomination without additional fees, passenger exchanges subject to a charge of USD 93.00 (R\$ 500.00) per exchange and per passenger exchanged.

- Special "Trade" Sales (H&H Official Partners and Ambassadors): Packages without additional discounts valid only upon presentation of a specific promocode from the H&H Partner or Ambassador at the time of purchase and subject to availability. Retroactive validations of promocodes will not be accepted. Confirmation of purchase through an accredited agency will only take place after confirmation of payment and issue of the voucher. Check the official "Trade" on the project website.

- Check all the benefits included in the Hotels, Houses or Lofts and Others, in their respective package category(ies) in the product PDF, booking voucher or hotsite.

- Reservations: all online pre-bookings will only be confirmed and will proceed with payment on a first-come, first-served basis in the H&H Tour customer service system. Online pre-bookings that do not respect the payment deadlines after confirmation (automatic period of 3 days, subject to change) will be automatically canceled without prior notice. Online pre-bookings that are on the Wait List must wait for their respective confirmation to be processed. Only after confirmation of the Reservation and its respective payment will the Voucher/Travel Contract be issued by the new system. Check the new H&H Tour service system to manage your reservation. Packages and/or extras through the program CLUBE H&H must comply with the regulations of this program, as well as the rules and conditions of each product. Within the established period, the voucher will generate a NEW RESERVATION code within 30 to 60 (thirty to sixty) days in the H&H TOUR online service system (prepaid NEW RESERVATION ticker). Consult all information directly on the program's hotsite (<u>https://planetahh.com.br/clube/</u>).

EXTRAS AND ADDITIONALS (optional):

- Extra and additional services indicated and performed by third-party suppliers, and the passenger exempts the organization from any responsibility in this regard.

- Extra daily rates, with prices per hotel/house/loft regardless of the category of your reservation, with "starting from" being only a reference per person, valid for the pre-package period (before Dec, 26 - 2024) and post-package period (after Jan, 2 - 2025), up to 3 days before or after the full package of the original reservation, for purchases exclusively in groups (all passengers on the same reservation).





- Transfers with a minimum of 2 passengers per transfer IN and/or OUT (Natal Airport - Sao Miguel do Gostoso; or Sao Miguel do Gostoso - Natal Airport; or Natal Airport - Sao Miguel do Gostoso - Natal Airport) in regular transfers operated by a thirdparty partner supplier (cars, vans, minibuses or buses) on pre-determined days and times, for individual purchases (each passenger may purchase the service separately). Important: Passengers who purchase this optional and additional service are aware and agree that, in accordance with these regulations, they must send complete details of their arrival and/or departure flights (including, but not limited to, flight locator, airline, flight number, departure/arrival times, among others) to H&H Tour customer service at least 20 (twenty) business days prior to the trip. If complete details are not sent by this deadline, this service may be cancelled without any type of refund. Arrival and departure dates and times may be changed directly by the third-party operator, which will be duly identified at the airport. Passengers must also respect tolerance times and will be informed of the minimum advance notice for arrival and departure on the respective days.

- Other Individual Extras with purchases per passenger or in Groups with exclusive purchases for all passengers on the same reservation may be launched soon, and it is subject to the rules and conditions of this regulation.

OTHER CONDITIONS OF FULL PACKAGES (Packages, Extras, Other Products, Special Promotions and similar):

- Specific policies of Nanii Boutique Hotel: ask the reception for password of Wi-Fi and other hotel services. Smoking is prohibited in the suites, loud music (respect the noise law), and access by non-guests to the hotel and suite facilities. Violations of the rules and policies are subject to a fine. All consumption by guests (ex. minibar, restaurants, etc) are the sole responsibility of the passengers directly with the Hotel, exempting the organization from any responsibility in this regard. Check the hotel's rules and conditions at the time of check-in.

- Specific policies of the Uhane Luxury Villas Condominium: ask the concierge for password of Wi-Fi, the concierge's WhatsApp number to authorize deliveries and deliveries (remember that access by non-guests or visitors who are not guests of the condominium is prohibited). Smoking is prohibited inside the house, loud music (respect the noise law), number of occupants above the permitted number, and glass cups in the pool. Violations of the rules and policies are subject to a fine, as well as linens, bed making, towel changes, bed linen changes, extra cleaning, swimming pool cleaning or maintenance or any other extra items are subject to additional charges per house or per guest. In case of loss or damage to the house or room key, please contact us for immediate notification, subject to additional charges. All services are available from 8 am to 4 pm. Check the house rules and conditions (such as garbage collection, inventories of movable and immovable property, among others) at the time of check-in.

- Specific policies of Kauli Seadi Hotel: check with the reception for password of Wi-Fi and other hotel services. Smoking is prohibited in the rooms and bungalows, loud music is prohibited (respect the noise law), and non-guests are not allowed to access the hotel and room or bungalow facilities. Consumption of food or drinks brought by guests in the common areas of the hotel is not permitted. It is not permitted to take white towels from rooms or bungalows to the pool or beach. Do not hang clothes or towels on windows or balconies, do not throw any objects out of windows, and do not move any furniture without prior approval. Violations of the rules and policies are subject to a fine. All consumption by guests (ex. minibar, restaurants, etc) are the sole responsibility of the passengers directly with the Hotel, exempting the organization from any responsibility in this regard. The hotel has safes in all rooms and bungalows, therefore it is not responsible for valuables left in them. Respect nature. Early check-in or late check-out upon request and availability. Check the hotel's rules and conditions, as well as the opening hours of its facilities (ex. restaurants, breakfast, pool, housekeeping, cleaning, etc) at the time of check-in. - Specific policies of Loft The Home: access to the loft condominium is via an online door (main entrance and beach) with details that will be provided at check-in. Apartment keys must be kept in lockers at the door of each unit. Maximum 1 car per unit in the condominium's internal parking lot, with 1 gate control provided per unit. Access by passers-by or visitors who are not guests of the condominium is prohibited. Smoking is prohibited inside the apartments and an additional cleaning fee may be charged. The private pools or jacuzzis of each unit may be used from 8 am to 10 pm and glass cups or bottles are prohibited. It is a serious infraction to activate any fire-fighting equipment, honk horns of any kind, dirty or damage common areas or hold parties of any kind on the condominium premises or play loud music (respect the noise ordinance). Violations of

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the rules and policies are subject to a fine. Check the rules and conditions of the lofts (such as inventories of movable and immovable property, linens, utensils, among others) at the time of your check-in.

- Specific policies of Jaya and Awara Guesthouses: check with the reception for password of Wi-Fi and other guesthouse services. Smoking is prohibited in the rooms and bungalows, loud music is prohibited (respect the noise law), and non-guests are not allowed to access the guesthouse and room or bungalow facilities. Violations of the rules and policies are subject to a fine. All consumption by guests (ex. minibar, restaurants, etc) are the sole responsibility of the passengers directly with the guesthouse, exempting the organization from any responsibility in this regard. The guesthouse has safes in all rooms and bungalows, therefore it is not responsible for valuables left in them. Respect nature. Early check-in or late check-out upon request and availability. Check the guesthouse's rules and conditions, as well as the opening hours of its facilities (ex. restaurants, breakfast, pool, housekeeping, cleaning, etc) at the time of check-in.

- Special Cases of Payment and Confirmation Policies (Refunds, Cancellations, Purchases from Third Parties, Chargebacks with Fraud and so on): by accepting this regulation, the passenger (holder and companions) are also aware, consenting and in agreement, in the broadest and unrestricted possible way with all policies for payment and confirmation of reservations, extra and additional products, among others, already detailed in all documents at sales processes. In particular, the specific rules for cancellations without penalties (as provided for in the Brazilian Law) will only apply if the cancellation of the purchase is requested through the official channels of H&H (documented by email <u>atendimento@hhtour.com.br</u>) within a maximum period of 7 (seven) calendar days from the date of purchase (partial or total); Other cancellation requests after this period will follow the cancellation rules and policies according to the type of package and product purchased (constant in this regulation); Purchases and payments with credit cards or other means of payment by third parties (persons other than those on the reservation, not being the main passenger and/or accompanying passengers) must be sent to H&H (e-mail atendimento@hhtour.com.br or directly via the H&H Tour system in "document uploads") within 30 (thirty) days from the date of purchase all specific documentation signed by the paying third party and the respective passenger(s) (ex. copy of document with photo ID, credit card debit authorization form or other means, letter authorizing the use of third-party payment methods - note: in the event of non-receipt of such complete documents, H&H reserves the right to cancel the reservation/purchase partially or totally withholding the amounts paid); In case the passenger (holder or companions) paying, or even third parties (not included in the reservations) paying with the due documentation (sent or not) present purchase disputes after buying (as long as they do not fall within the cases described above), either before, during or after the realization of the festivals, this action may be characterized as "Chargebacks with Fraud" and, both passengers (holder and/or companions) and third-party payers may be subject to civil and criminal proceedings by H&H for reimbursement of amounts, as well as losses and damages in Brazil and abroad.

- Special discount actions through specific promocodes (if any) are restricted and limited to specific passenger mailings, according to eligibility, by term, package, type, category and the like, determined and subject to change, as well as termination without prior notice and at the sole and exclusive discretion of the organization.

TICKETS (Passports, Combos and Single Tickets):

- Passports (coming soon): PASSPORT ticket includes 5 accesses to the Beach Club (daytime, regular bar with separate payment, no open bar access only) and 3 Events (nighttime with open bar, including NYE), and 1 extra event (to be confirmed) as an extension of the Beach Club by Day and by Night (Dec, 30 - regular bar with separate payment). No special activities. In addition, this ticket includes a regular Welcome kit and check-in at BENDITO Reveillon meeting point at the Nanii and Nauan complex; and Access to the Temple of Desires (Hotel Nanii - only access to the Instagrammable installation/experience and not to the hotel).

- Combos (coming soon): COMBO ticket includes 2 Beach Club (daytime, regular bar with separate payment, no open bar access only; December 29th and 30th) and 2 Events (nighttime with open bar, December 29th and 31st - including NYE) on predetermined dates without the possibility of exchange or choice, necessarily the same days (December 29th, 30th and 31st, to





be confirmed). No special activities. In addition, this ticket includes check-in at BENDITO Reveillon meeting point at the Nanii and Nauan complex.

- Individual (coming soon): INDIVIDUAL ticket to the Beach Club (regular bar with separate payment, no open bar access only) and/or Night Events (open bar, different locations; and with NYE open bar, to be confirmed, special location). No special activities. Important: no other activities or special immersive experiences included in the Complete Packages will be sold separately. Tickets at the ticket office each day is subject to confirmation and availability.

- The specific rules and conditions for the TICKETS sales (whether passports, combos, single tickets or other tickets of any nature that may be sold) are the sole responsibility of and have specific regulations with its sales channel ("online ticket booths", website or app, or physical), and the customer of this type of ticket is already aware and consents, exempting "H&H TOUR" (operator solely and exclusively responsible for the direct sale of complete packages, with accommodation and other additional services) from any responsibility in this regard. In general terms, these rules include, but are not limited to: Suspicious purchases or purchases with evidence of fraud of any nature in the purchase process will be canceled and refunded; To access the event, it is mandatory to present the ticket in digital format, through the App, together with the respective official identification document with photo; Failure to attend the event will invalidate the ticket and will not allow a refund; Requests for refunds/cancellations due to the exercise of the right of withdrawal must be made within 7 (seven) days from the date of ticket purchase, provided that it is made at least 48 (forty-eight) hours before the event; In the event of a request for refund of the purchase due to the exercise of the right of withdrawal, the sales platform/channel service fee and the processing fee will be deducted from the total amount of the refund; The event organizer is solely and exclusively responsible for determining whether the possibility of transferring tickets is enabled for a given event; we repudiate the sale of tickets for irregular events that are not following all the guidelines and safety protocols determined by the competent government authorities. We consider, above all, the health and safety of everyone; check the customer service hours, FAQ and other channels directly with the sales platform/channel. Other information and conditions can be further detailed at https://sobre.ingresse.com/termos-de-servico (to be confirmed).

GENERAL:

- The online Booking form must be filled 1 (one) per UH - Hotels, Houses or Lofts and Others (up to 8 people – depending on the package, type or category chosen). In case of a group of people traveling together, you must fill more than 1 online Booking form. Fill up all required fields, because this Booking does not guarantee availability and only holds the category of your stateroom rate until payment confirmation.

- Products by the program CLUBE H&H (packages, extras and derivatives, if any) must comply with the policies of this regulation, as well as the program deadlines and policies.

- The customer already agrees that the only way to start your Booking process with H&H Entretenimento is through the online Booking form, exempting from now on H&H of any negotiations or previously understandings conducted by email, telephone or other channels and/or representatives or third parties interlocutors.

- When you make your Check-in at Hotels, Houses or Lofts and Others, the passenger further states that:

- 1. I declare that I am aware of and agree with the specific rules and conditions ("policies") of each of the Hotels, Houses or Lofts and Others, widely publicized in the general regulations of the project and supplemented at the respective check-in.
- 2. I declare that I am not carrying any type of illicit substance and I am aware that I may be expelled without any type of refund if such substances are found on me or in my UH, being subject to the penalties of Brazilian Law.
- 3. I declare that I am aware that if I have at least 1 (one) visit to the Medical Center and any type of disorder caused by illicit substances is confirmed by the competent medical team (proven by an official medical record, signed by the person in charge of the Center), I will be automatically blocked from purchasing any type of product, event or festival from H&H Entretenimento and/or H&H Fidelidade and/or its strategic partners in the future or if I have already purchased, I accept that my package will be canceled without any type of refund. I further declare that if I am a repeat offender at the Medical Center with 2 (two) or more tickets for the same reasons, in addition to being blocked from any future purchases, I will also be immediately expelled from the event and accommodation, with no right to any type of refund.
- 4. I declare that I am aware that BENDITO Reveillon uses the "cashless" system of wristbands and/or rechargeable cards where I can put credits for consumption (bars, stores, among others, including but not limited to consumption at the official Beach Club, Hotel Nanii and the like). I declare





that I am aware of and agree with the Rules and Conditions of the project's Cashless system, including but not limited to: All money transactions must be made with Brazilian Reais (R\$). Refunds are EXCLUSIVE for those who made an advance pre-load on a specific hotsite (extras with bonuses and cashbacks or any other type of consumption voucher are NOT valid), as widely publicized in advance, with a discount of a fee of R\$ 5.00 per transaction, carried out within 45 (forty-five) days after the events. Account opening, activation of cashless wristbands and/or cards or recharging during the events are NON-refundable! There will be an activation and account opening fee of R\$ 20.00 per card and/or wristband. This amount will not be refunded. Bonuses and/or purchases of any kind will also not be refunded. The project reserves the right to change the amounts of the fees without prior notice. The project is not responsible for the use given to the cashless card and/or wristband, as well as for its loss or theft, and in these cases, no refunds will be issued. The event will not refund or replace damaged cards and/or wristbands when it is not possible to check their balance and/or the identity of their holder and bearer. I hereby exempt H&H Entretenimento and its partners in this operation (such as BEON) from any responsibility for requests for refunds or reimbursements that do not comply with the model agreed herein. I further declare that I am aware and agree that if my cashless wristband is tampered with and lost, I will only be entitled to a new wristband upon payment of a fee of R\$ 4,999.00. If my wristband is tampered with and I bring it for exchange and replacement, I will be exempt from this fee. Other types of consumption outside the project's Cashless system must be carried out directly between the passenger and the third-party supplier (ex. extra services, hotels, houses or lofts separate from the system, among others), if these products and services are not integrated with the cashless system.

- 5. I declare that I am not carrying any restricted items from the project, either before, during or after the events, as well as in the common areas of the Hotels, Houses or Lofts and Others, including my suite, apartment, bungalow, house, loft and the like, including but not limited to portable generators, professional sound equipment, microwaves, lighting equipment or any other type of equipment that exceeds the rules on noise pollution and the environment, being aware that I may be expelled from the event without any type of refund.
- 6. I hereby exempt H&H Entretenimento, as well as its partners in the project (such as BEON), from any acts against the property of the Hotels, Houses or Lofts and Others or the physical or moral integrity of the other participants, and may be expelled from the event, and I also undertake to pay all my extra expenses or services that were not contracted directly from the organization or its partners.
- 7. I declare that I am aware of and agree with the "suggested looks" ("dress codes") of the events, immersive experiences and related activities, and that the practice of explicit sex and/or obscene scenes and/or full or partial nudity in common areas of the event venues, activities or Hotels, Houses or Lofts and Others is strictly prohibited. The practice of any of these acts by any participant will result in the expulsion of the offending guest from the event and/or activity and/or accommodation, without the right to any refund.
- 8. Additionally, I am aware and agree that depending on the category and type of my complete package I will be entitled to and/or have access to different services, such as: immersive experiences that are subject to confirmation and availability, upon prior RSVP.
- 9. I hereby authorize the use of my image for commercial purposes or for official promotion of BENDITO Reveillon 2025 and/or other editions or events of the organizers, being aware that I may be filmed or photographed at any time during the parties, events or other scheduled activities.
- 10. I declare that I am aware that in the event of force majeure that causes the non-attendance of any previously announced artists, I will not be entitled to any type of reimbursement for the services contracted and provided.
- 11. I hereby exempt H&H Entretenimento and its partners (such as BEON) from any bad weather or meteorological changes (rain, strong winds or similar) that make it impossible to safely carry out any of the events and activities scheduled for the project.
- 12. I further declare that I am aware of and in agreement with all the rules and protocols of H&H Entretenimento and the Hotels, Houses or Lofts and Others, if any (approved by Brazilian agencies and other government brunches) that may still be required before, during and after the event due to the possible continuation of the "Covid-19 pandemic" in the world.
- 13. I further declare that I am aware of the rules and policies conducted by H&H regarding the LGPD General Data Protection Law regarding the sharing of my personal data with the hotel chain, cashless system, among other suppliers and partners of the organization, with the sole purpose of enabling and delivering the contracted services.
- 14. Aiming at the smooth running of BENDITO Reveillon 2025, I declare that I am responsible for all my acts during it.

- At the end of the sales process, the passenger will be able to directly download its complete Voucher and will now accept such document as final, replacing any type of receipt, invoice and/or service contract.

- In the event of continuity of the state of calamity in the year 2024/2025, as a result of the "Covid-19 pandemic", among others, if any, in accordance with Brazilian legislation, the passenger declares to be previously AWARE and AGREE that in case cancellation of the project either by a unilateral decision of H&H, or BEON, or Hotels, Houses or Lofts and Others and/or through its legal representative in Brazil, or even by a Brazilian (federal, state or municipal) or international government decision (by any government that directly interferes on these companies or their subsidiaries), due to force majeure, closure of Brazilian airspace, epidemics or global pandemics, act of war, terrorism or others, it is hereby agreed between the PARTIES that fully exempt H&H Entretenimento e Eventos Ltda and BEON Entertainment, producer of "BENDITO Reveillon 2025", from any liability in this regard, where there will be no refund of any amounts already paid (in whole or in part) for that of its commercialized packages, much less of extras or additional products, or third-party and/or indirect expenses (ex. airline

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tickets, hotels and the like), and the organizers must make their best efforts in good faith to reschedule a new date for this project, in accordance with current legislation.

- In compliance with the LGPD/GDPL - General Data Protection Law (law No. 13,709 approved in August of 2018 and effective in August of 2020) the passenger (holder and companions) authorize H&H Entretenimento and BEON at the time of carrying out their reservation and confirmation of your package to share essential data for check-in (ex. full name, ID and Passport, full address, telephone, e-mail, emergency contacts and so on) especially with the Hotels, Houses or Lofts and Others and strategic partners and suppliers of the project, with the sole and exclusive objective of making it operational and enabling the delivery of the contracted services.

Regulation updated on: July, 12 - 2024 - creation of this regulation with the inclusion of all the rules and conditions of the complete packages, extras and additional ones, special actions, among others; September, 17 - 2024 – inclusion of a second values for houses at Uhane Luxury Villas condominium, detailing of beds at The Home lofts and adjustments to the initial program details (subject to change without prior notice); October, 1 - 2024 - inclusion of new Jaya and Awara guesthouses with its packages and respective rules and conditions.

All rules and conditions of BENDITO Reveillon 2025 and of the respective product/package may be changed at any time, without prior notice, as well as all other complementary rules and conditions on products and/or payment methods, among others, are detailed in the documents attached to the sales process, as well as widely publicized in all official channels of H&H (<u>www.planetahh.com.br</u> and @planetahh; and also <u>https://benditoreveillon.com.br/eng/</u> and @benditoreveillon), forming an integral part of this regulation.

OFFICIAL TOUR OPERATOR:



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